

Product Bulletin

Date: July 19, 2022
Update Number: P2022-15
Subject: AC Wi-Fi Opener Update
Products Affected: LiftMaster® 81550, 81640, 81650, 83650-267, 85870 Garage Door Openers

As part of LiftMaster's commitment to provide innovative, customer-centric products, we are pleased to announce an update to our AC motor garage door openers. These updates continue the evolution of our product line and commitment to offer you the best products in the market with enhanced capabilities.

- Updated Logic Board with Integrated Bluetooth increases processing power and cuts myQ connection time in half.
- myQ Diagnostics gives you the advantage to deliver superior customer service and grow your business.
 - Be the first call through a digital sticker in the myQ app where your Dealer contact information is stored so customers can easily contact you when there is an issue.
 - Get all the data needed to quickly fix an issue, recommend a new opener/ accessory or offer a preventative maintenance plan.
 - Build customer loyalty and increase revenue opportunities with direct dealer-to-homeowner connection in myQ. Easily stay in touch with connected customers and share new product or service updates.

The updated models will begin shipping September 19th. All legacy AC Wi-Fi openers will be discontinued and only available while supplies last.

Old Model #	New Model #	Description
8155W	81550	½ HP AC Belt Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8365W-267	83650-267	½ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8587W	85870	¾ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8165W	81650	½ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology
8164W	81640	½ HP AC Chain Drive Wi-Fi® Garage Door Opener with Integrated Bluetooth technology

We look forward to our continued partnership and exceeding homeowners' expectations. If you have any questions regarding the information above, please contact your LiftMaster Sales Representative or visit us at LiftMaster.com/customer-support. For a complete listing of our Product and Service Bulletins, please visit Partner.LiftMaster.com.